

Quick Installation Guide



This guide is to help the first installation of the camera.
Once it is installed, please download **Operation Manual** to use full functions of the camera and the app.

* You can watch Installation Guide with video as explained on the packing box by installing Maxogram app to your smartphone and scanning the image.

Starting the app and Account registration

1. Install the **V380 Pro** app from Google Play Store or Apple App Store.
2. Start the app and you will see introductory pictures. Tap "Experience now" or "Try Now" on the last picture. Figure 1 will be shown.
3. Tap Register and tap Area selection (Figure 2). Select North America (Figure 3) and go back to Figure 2.
4. Enter your e-mail address (this will be your account ID) and tap "Verification Code" (Figure 2 and Figure 4).
5. A code is sent to your e-mail address. Check your e-mail and enter 6 digit code (you may have 60 seconds to do it. If you failed, tap "Verification Code" again.) and tap "Next step" (Figure 4). Figure 4A will be shown. Please enter password and tap Submit.
6. Figure 5 will be shown. Tap "Login" or "Finish" and then Figure 1 will be shown again. Enter your registered e-mail address and password and tap "Login".
Now account registration is complete.

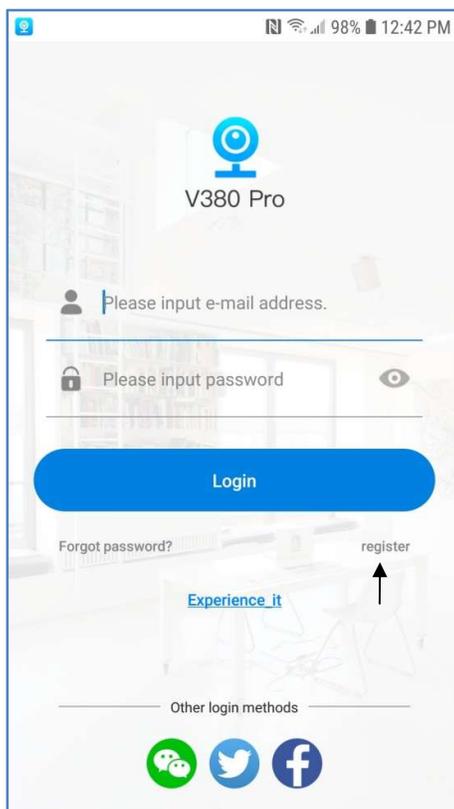


Figure 1

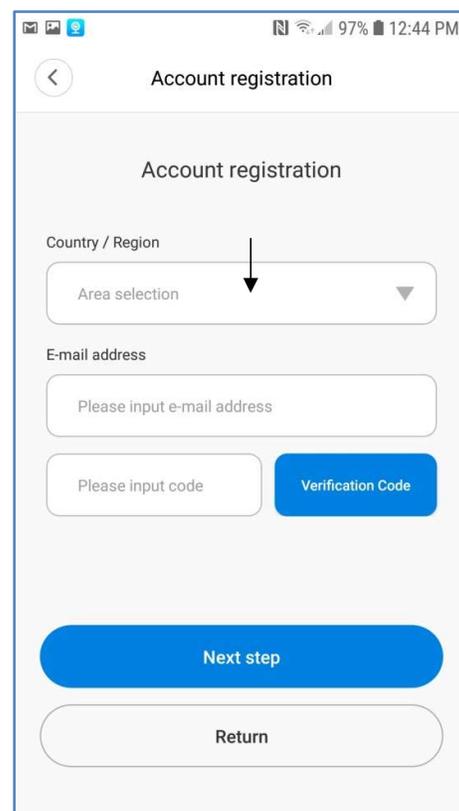


Figure 2

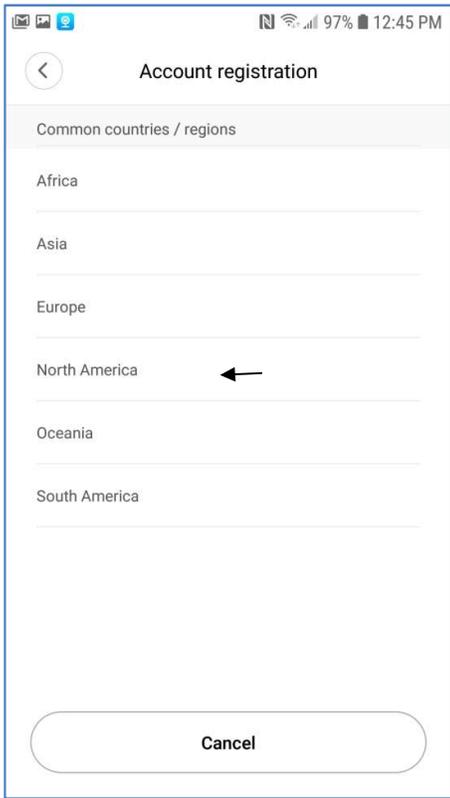


Figure 3

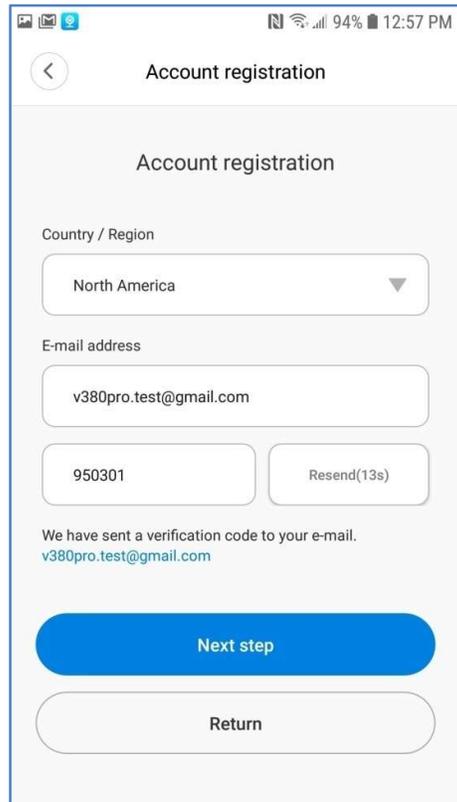


Figure 4

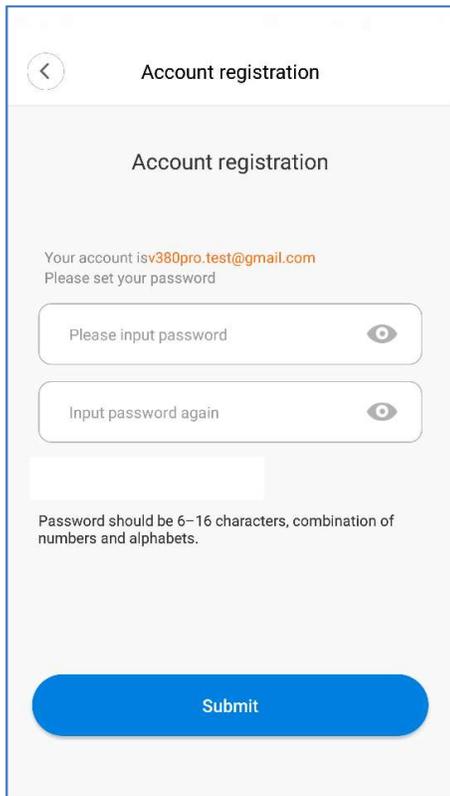


Figure 4A

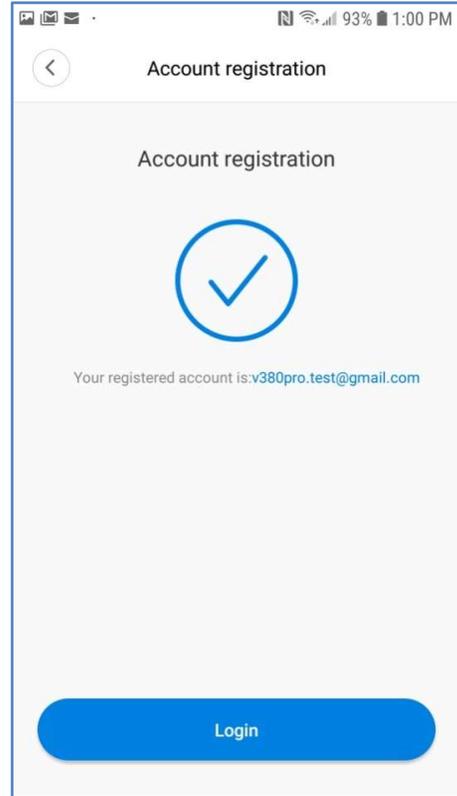


Figure 5

Let's connect the camera to your WiFi Router.

1. Tap  (Figure 6) and connect the camera to power (Figure 7) (for bulb type camera, turn off the power switch, install the camera into the socket and turn on the power switch) and tap "Next step".
2. Wait until you hear "Access-Point established". And then tap the arrow to continue (Figure 8).
3. Android:
 - Figure 9 will be shown (if MVxxxxxxx is not shown, tap Refresh). Tap the Access-Point number (MVxxxxxxx).
 - Figure 10 will be shown. Select 2.4GHz WiFi router and enter password of the router and tap "Confirm" (this could be hidden under keyboard).iOS:
 - Figure 11 will be shown. Go to Settings of your iPhone. Tap Wi-Fi and connect MVxxxxxxx and return to the app. **Wait for the status bar (top left corner) to display  icon (it takes around 40 seconds).** And then tap "Next step".
 - Figure 12 will be shown. Select a 2.4GHz WiFi router and enter password of the router and tap "Start" (a small pop-up screen will be shown).
4. Figure 13 and then 13A will be shown. You may select or enter device name or just skip. Wait until you hear "WiFi connected" and Figure 14 is shown.
5. Tap Play button on Figure 14 and tap "Set password" (Figure 15). Enter password and tap "Confirm" (Figure 16).

Now the camera is ready to use. Download Operation Manual from the website for the detailed explanation of all the functions.

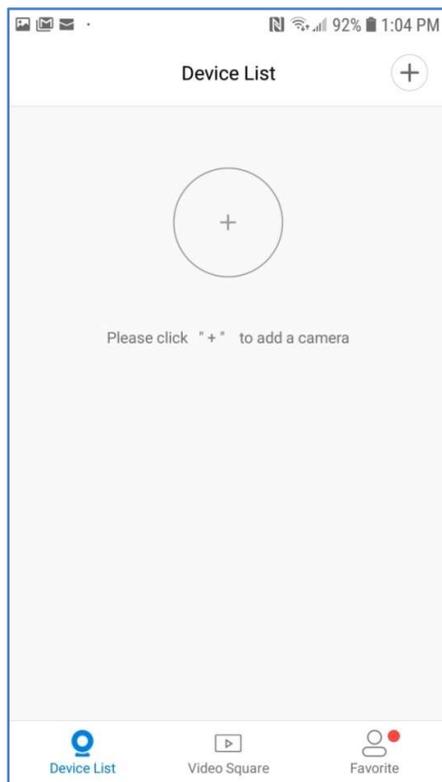


Figure 6

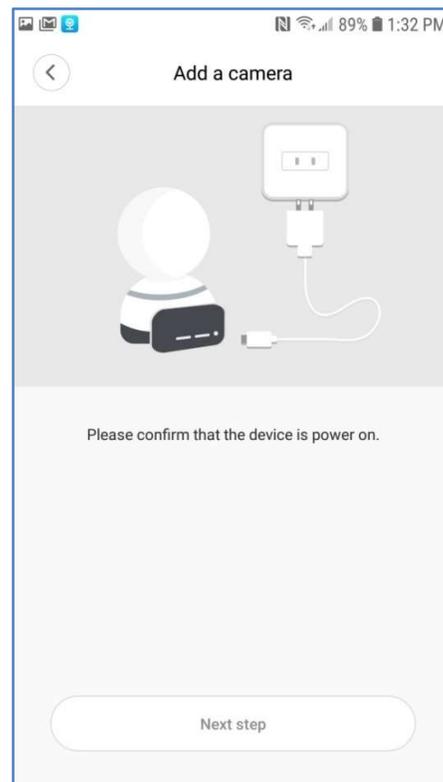


Figure 7

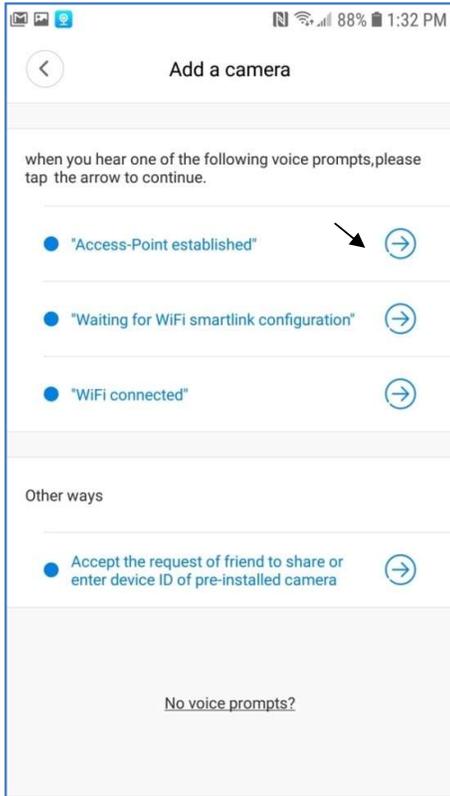


Figure 8

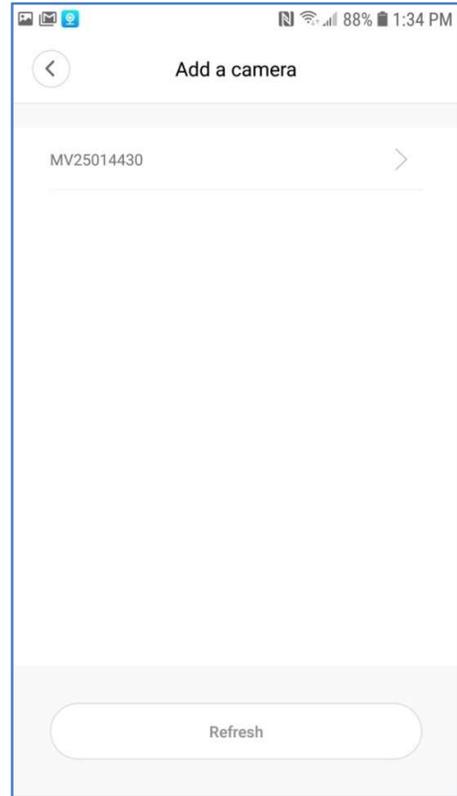


Figure 9

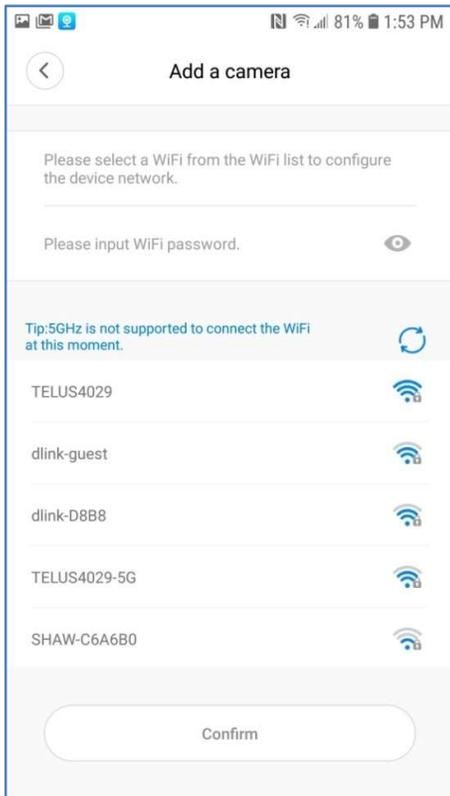


Figure 10

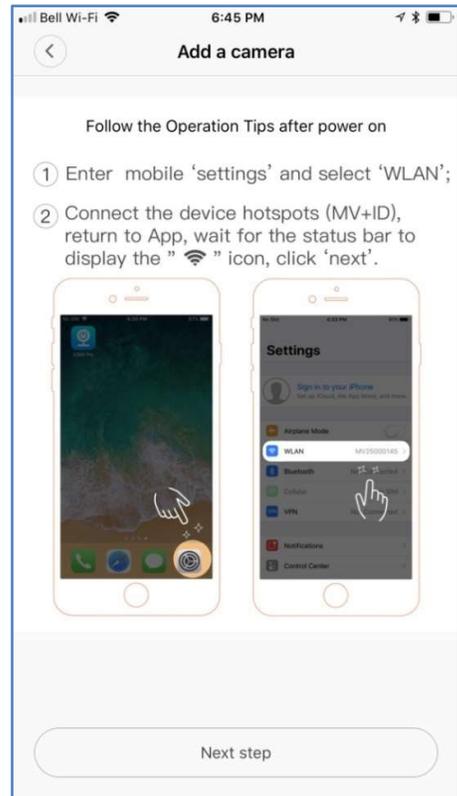


Figure 11

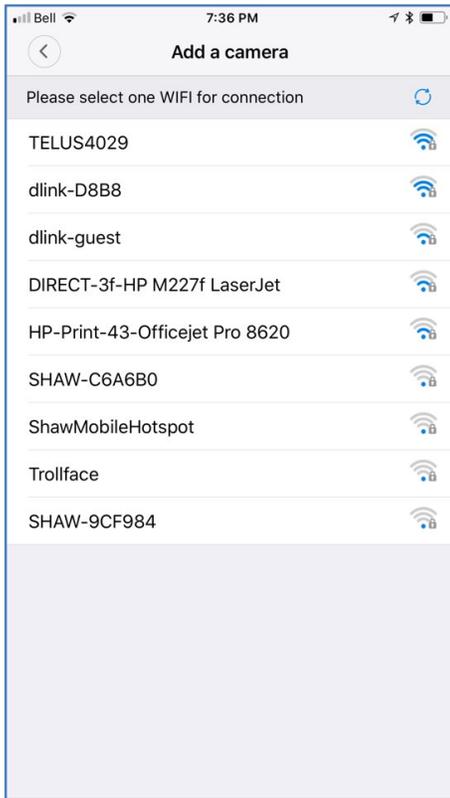


Figure 12

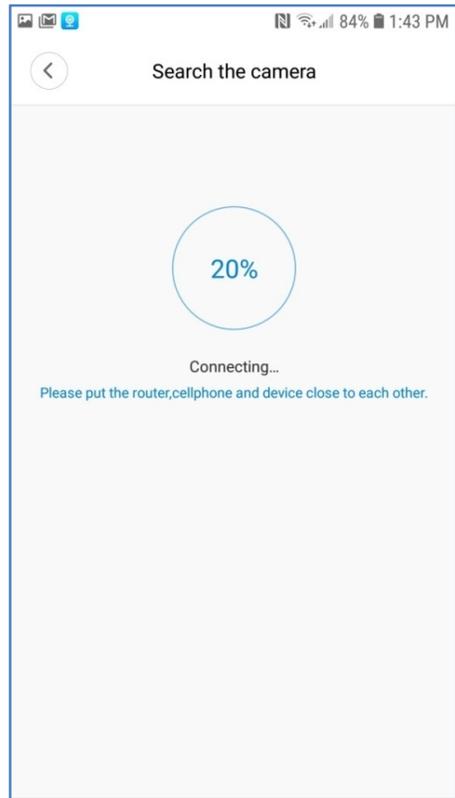


Figure 13

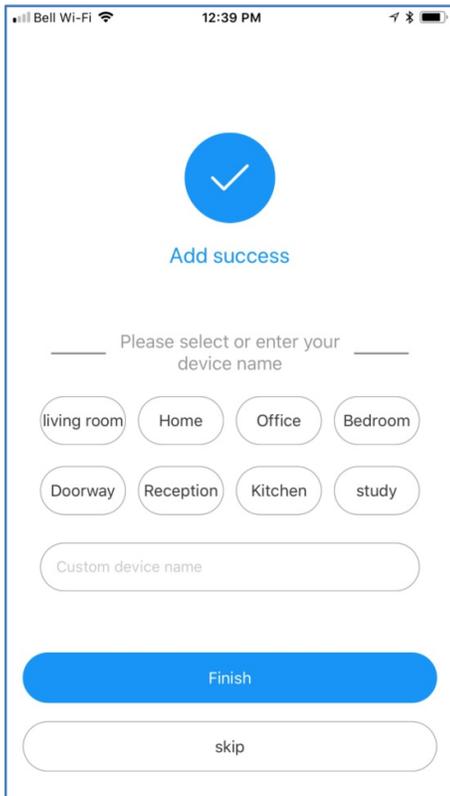


Figure 13A

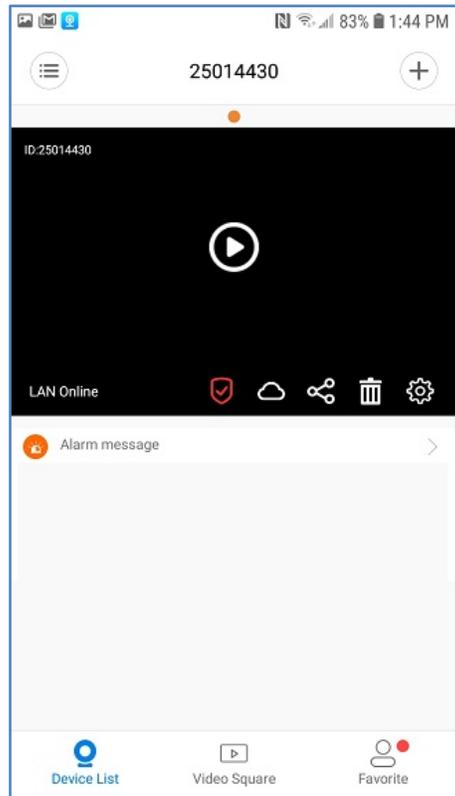


Figure 14

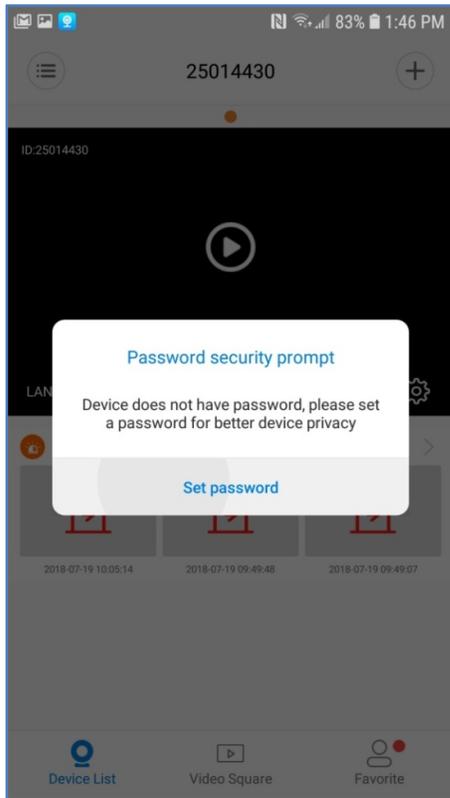


Figure 15

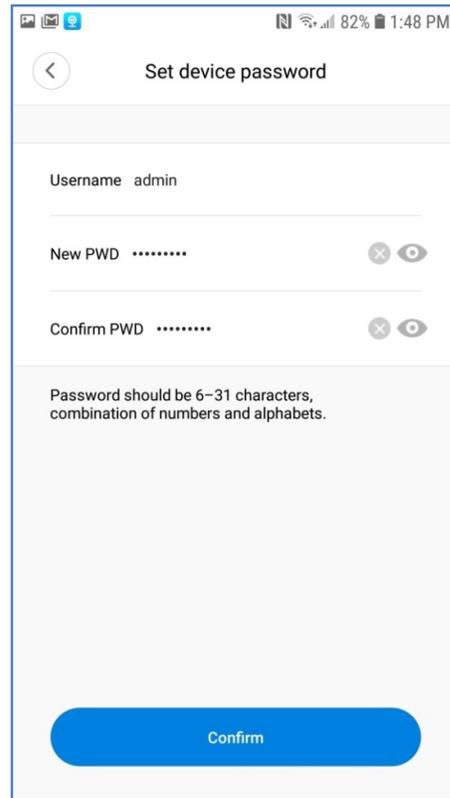


Figure 16

Restore to factory's default setting

Make sure that power is connected.

Press Reset button of the camera for more than 5 seconds. You will hear "Restore factory's default setting" → "Access Point establishing" → "Access Point established".

Wi-Fi signal connectivity issue

Wi-Fi signal is getting weak once it passes through barriers such as walls, ceilings, pillars, furniture, etc. When you install cameras outdoor or indoor passing several barriers, you may lose Wi-Fi signal strength due to the distance and barriers between your router and the camera.

The upload and download speed of more than 2Mbps is recommended for stable operation at the camera side. You can test the speed just next to your camera using a free speedtest app available on the Google Play Store or Apple App Store.

If the speed is not enough for smooth communication between your router and the camera, you may need to install a Wi-Fi range extender close to your camera.

Disclaimer:

There are many factors related to unsatisfied operations of the camera such as different wired/wireless network environments, different network companies, different performance and reliability of connected network and Micro SD cards, etc. So this camera is subject to errors and omissions and does not guarantee the consistency or accuracy of videos, photos and recordings acquired from the camera.